

**Reading Questions for Goggin and Newell, “Disabling Cell Phones”**

1. Goggin and Newell say that the problem presented by cell phones for disabled people is “not just a problem of access.” What do they mean?
2. What kinds of problems were raised by 1st and 2nd generation cell phones (respectively) for people with disabilities?
3. What happened with cell phones and hearing aids and what does it illustrate?
4. What is TTY and why is it important for the history of text messaging?
5. How are the issues for blind cell phone users different from the issues for Deaf cell phone users?
6. At the end of the article, the authors make an argument regarding the design of cell phones and attitudes toward people with disabilities? What is their argument and what does ideology have to do with it?